STANDARDS

PROJECTS AND FACILITY MANAGEMENT

# COMPANY BROCHURE

STANDARDS
PROJECTS AND FACILITY MANAGEMENT



# ABOUT
# STANDARDS

# About STANDARDS

Established in 2018, STANDARDS is a dynamic subsidiary of PFI (Post for Investment), the investment arm of Egypt Post.

Since its establishment, STANDARDS has evolved from a projects and facilities management service provider into an integrated business solutions partner, supporting the diverse needs of communities and organizations.

Our expanding portfolio includes operations and maintenance, facility and property management, energy solutions, construction, and real estate services. Through this integrated approach, we deliver seamless solutions through one trusted and accountable partner.

At STANDARDS, our people are our greatest asset. Powered by their expertise, experience, and commitment, we consistently deliver high-quality solutions that create lasting value and exceed our clients' expectations.




Standards

**9000+**
Employees

**1M+**
Meter$^2$ Served

**5000+**
Locations Served

**10000+**
Daily Activity



At STANDARDS, our strong and sustainable organizational culture forms the foundation of our business strategy. Guided by a commitment to service excellence, responsible practices, and continuous improvement, we are well positioned to achieve long-term success.

Our transformation is driven by the expertise, dedication, and forward-thinking mindset of our people. Equipped with advanced tools and innovative techniques, they turn ambitious ideas into practical solutions, advancing our organization toward its strategic goals.

***Our Core Values***



# OUR VISION

To set the standard for integrated facility management across the Middle East, expanding into the GCC as a trusted platform where operational excellence, technology, and sustainability come together to shape resilient, high-performing environments.



# OUR MISSION

We manage, maintain, and elevate the built environments our clients depend on, combining operational discipline with technology and expertise to extend asset life, protect institutional heritage, and support sustainable growth at every stage.

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# WHY
## STANDARDS ?

## Why STANDARDS?

### Proven Experience

STANDARDS has grown into one of Egypt's leading Facility Management companies, with a team of 9,000+ professionals delivering integrated services across diverse sectors.

### People & Expertise

Our strength lies in our people. With 25+ years of collective industry experience across our leadership and professional teams, we bring deep market knowledge and operational expertise to every partnership.

### Investment in Training and Technology

We continuously invest in our people, processes, training, and technology to enhance operational efficiency, improve performance, and deliver consistent service quality.

### Passion for Service

We go beyond delivering services. Our teams are committed to creating reliable, efficient, and high-quality environments that support our clients' operational goals and deliver lasting value.

### Building Meaningful Partnerships

We believe successful facility management is built on long-term partnerships. We work closely with our clients to understand their needs, anticipate challenges, and develop solutions that create sustainable value.

### 8,000+ Professionals. One Standard.

From leadership to frontline teams, our people share one commitment: delivering dependable facility management solutions with professionalism, accountability, and pride.

### Honored to Serve

We are honored to serve our clients with



pride and are grateful for the hard work and dedication of our colleagues at STANDARDS. Together, we are dedicated to providing the highest level of service and excellence.

## With STANDARDS

As your partner, you benefit from proven expertise, exceptional service, and integrated facility management solutions tailored to your needs. As we continue to grow, our commitment remains unchanged: to deliver lasting value, strengthen trusted partnerships, and consistently set higher standards of performance.

### HOTLINE:15261

our 24/7 hotline provides clients with continuous support for service requests, complaints, and maintenance tickets. Every request is carefully documented, tracked, and promptly addressed by our dedicated team to ensure timely resolution and a consistently reliable client experience.

### WareHouses :

- Cairo Branch: Headquarters
- Alexandria
- Tanta
- Al-Mansoura
- Al-Sharkia
- El-Behira
- Bany Swaif
- Al-Menia
- Suhag
- Qena
- Al-Esmailia
- Assuit
- Aswan

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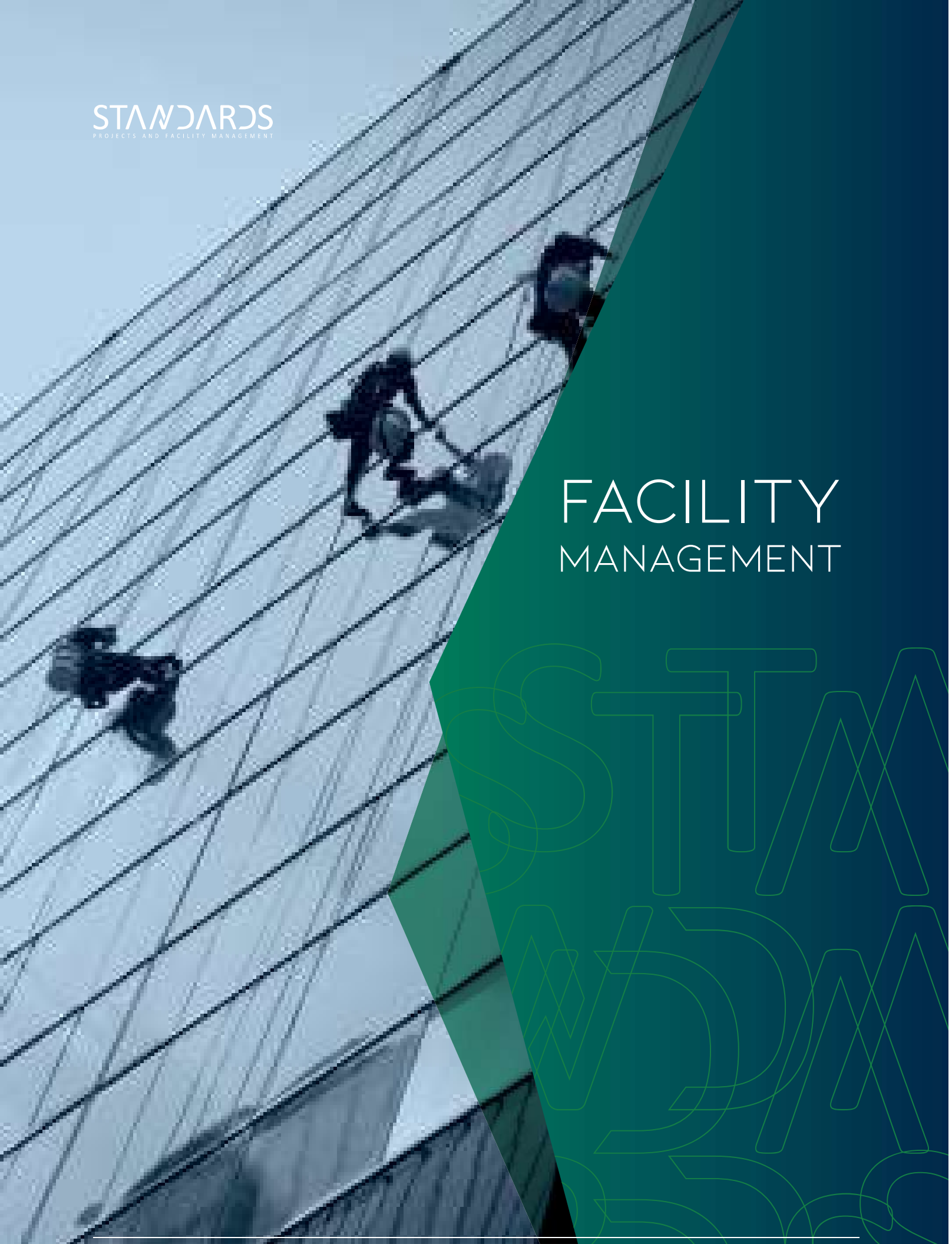


# FACILITY MANAGEMENT

# OUR FACILITY SERVICES

At STANDARDS, we excel in facility management services, striving for the highest quality standards. Our team comprises highly skilled engineers and qualified workers specializing in Engineering, Mechanical, Electrical, and Light Current services. With a commitment to excellence, we go above and beyond to exceed customer expectations and deliver unmatched service quality.

## Soft FM Services
### (Non-Technical)

At STANDARDS, we understand the significance of soft services in maintaining assets and enhancing the workplace environment for optimal employee productivity and efficiency.

Implemented effectively, soft services have a positive impact, creating a comfortable and pleasant working atmosphere. This results in improved morale, increased motivation, and heightened productivity levels.

Our comprehensive soft services encompass utilities such as waste management, cleaning services, and security, essential for seamless business operations.

At STANDARDS, we take pride in assembling a team of well-trained, dedicated, skilled, and experienced professionals, ensuring superior facility management solutions for our valued clients.





# FACADE CLEANING

At STANDARDS, we understand that a clean, well-maintained facade creates a strong and lasting impression. Our comprehensive facade cleaning services cover buildings of all heights and a wide range of exterior materials.

Our trained professionals follow strict safety procedures and use specialized equipment to clean and polish glass, marble, and cladding facades. We deliver consistent, high-quality results that enhance the building's appearance and maintain a clean, professional, and welcoming environment.



# FACADE CLEANING





# PEST CONTROL

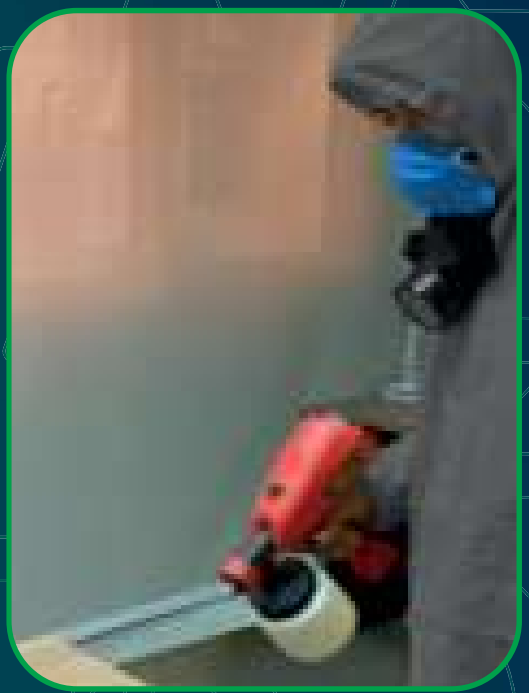
At STANDARDS, we take a proactive approach to pest management by implementing comprehensive integrated pest management programs, specifically tailored to the unique needs of each customer's building. Our goal is to prevent and mitigate potential pest infestations, ultimately saving businesses money in the long run.

We pride ourselves on having the best-trained staff capable of dealing with flying and crawling insects, as well as all types of rodents. To ensure effective pest control, we use the strongest and finest insecticides and rodenticides authorized by the Ministry of Health, meeting the strict standards set by the World Health Organization. Our products guarantee the highest level of protection against pests, providing peace of mind for our clients.



# PEST CONTROL

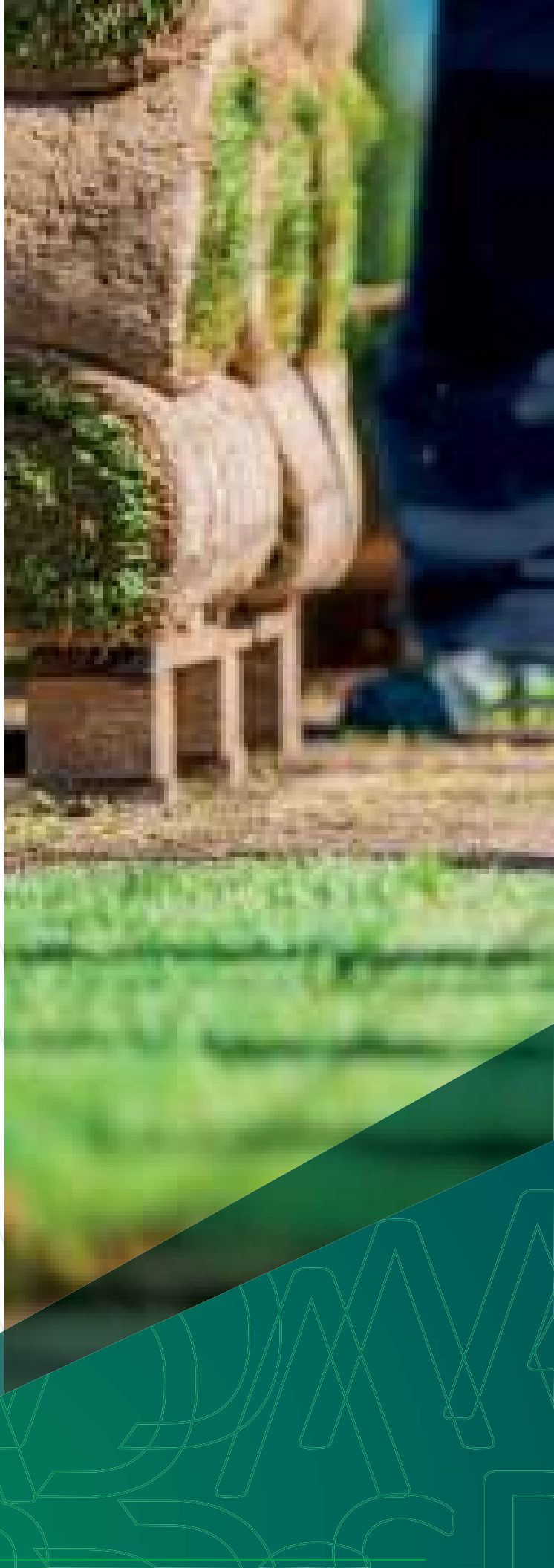




# LANDSCAPING

At STANDARDS, we understand that well-maintained outdoor spaces play an important role in creating a welcoming environment and reflecting a professional image.

Our experienced landscaping teams provide comprehensive groundskeeping services tailored to each facility's needs. These include scheduled lawn mowing, seasonal maintenance, planting, pruning, trimming, irrigation support, and general landscape care. Through consistent planning, maintenance, and inspection, we keep outdoor spaces healthy, attractive, and well maintained throughout the year.



LANDSCAPING





# WASTE MANAGEMENT

At STANDARDS, we provide comprehensive waste management solutions for medium and large facilities, covering various waste streams, including food waste, glass, mixed recyclables, and hazardous or clinical waste. Our specialized collection services ensure that waste is handled, segregated, transported, and disposed of safely and responsibly.

We maintain transparency through detailed reporting on waste types and volumes collected from each location, helping clients meet regulatory and operational requirements. Our services can be tailored to each facility's needs, with scheduled and on-demand collections available to support cleaner, safer, and more sustainable environments.



# WASTE MANAGEMENT





# MARBLE POLISH

At STANDARDS, we provide professional marble polishing services that restore the natural shine, smoothness, and appearance of marble surfaces. Our trained specialists use suitable equipment and polishing techniques to remove stains, scratches, and dullness while preserving the quality of the stone.

Through careful treatment and finishing, we enhance the durability of marble floors and surfaces, helping them maintain a clean, elegant, and well-maintained appearance.



# MARBLE POLISH





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# FM
## HEALTHCARE

# FM HEALTHCARE

At STANDARDS, our Healthcare Facilities Management team provides integrated operational support for clinics, long-term care facilities, surgical centers, and hospitals. We manage daily operations, cleaning, maintenance, safety, and facility upgrades to maintain reliable and efficient healthcare environments.

Our services support compliance with applicable regulations, certifications, and safety standards while maintaining a clean, secure, and high-quality environment for patients, healthcare professionals, and visitors.

Our core responsibilities include:

1.Managing day-to-day facility operations
2.Supporting regulatory compliance and certification
3.Maintaining a high-quality environment of care
4.Conducting preventive and corrective maintenance
5.Managing fit-out and facility improvement projects

Through trained teams, structured processes, and continuous monitoring, STANDARDS helps healthcare facilities operate safely, efficiently, and consistently.
We prioritize patient safety and comfort by ensuring all facilities meet stringent cleanliness and operational standards. Our team works proactively to identify potential risks and implement solutions before issues arise.



1

# MANAGING DAY-TO-DAY OPERATIONS

At STANDARDS, our Facilities Managers oversee the day-to-day operations of healthcare facilities, ensuring safety, efficiency, compliance, and continuity of care. Their responsibilities include:

- Developing safety policies and preventive maintenance programs.
- Identifying repair, renovation, and infrastructure requirements.
- Coordinating contractors for building repairs and construction projects while ensuring code compliance.
- Maintaining compliance with relevant legislation, regulations, and healthcare standards.
- Conducting regular life-safety and fire-safety assessments.
- Inspecting medical gas, refrigeration, HVAC, and other critical systems.
- Managing utilities and overseeing electrical engineering operations.
- Maintaining high standards of cleanliness across patient rooms, waiting areas, and operating rooms.
- Coordinating the procurement and installation of spare parts and equipment.





# MANAGING DAY-TO-DAY OPERATIONS

- Conducting building inspections to identify existing or potential structural issues.
- Negotiating service agreements with external suppliers and service providers.
- Managing workplace safety and cleanliness awareness initiatives.

Although our Healthcare Facilities Management professionals may not personally perform every task, they provide continuous coordination and oversight to ensure all services are delivered efficiently, safely, and in full compliance with applicable standards.

2

# COMPLIANCE &CERTIFICATION

At STANDARDS, maintaining certifications, accreditations, and regulatory compliance is essential to the success of every healthcare facility. Our Facilities Managers play a vital role in ensuring that each facility complies with applicable local regulations and recognized international standards.

Through continuous monitoring, accurate documentation, and regular assessments, they oversee the renewal and maintenance of required certifications and accreditations. This rigorous approach supports operational excellence, strengthens patient safety, and ensures the long-term reliability and success of healthcare facilities.



# COMPLIANCE & CERTIFICATION





3

# ENSURING A HIGH-QUALITY ENVIRONMENT OF CARE

At STANDARDS, our commitment to maintaining a safe and reliable Environment of Care supports the mission of every healthcare facility we manage. Our goal is to create a secure, efficient, and well-maintained environment that safeguards the well-being of inpatients, outpatients, visitors, and healthcare professionals.

Our Healthcare Facilities Management teams conduct routine inspections to identify risks and promptly address areas of concern throughout each facility. Key areas of focus include:

- Fire and life-safety systems
- Emergency power systems
- Water quality and management
- Air quality and ventilation systems.

Through continuous monitoring and improvement, STANDARDS helps healthcare facilities maintain high standards of safety, operational reliability, and quality of care.





# ENSURING A HIGH-QUALITY ENVIRONMENT OF CARE

Working closely with hospital leadership, our Healthcare Facilities Management teams develop comprehensive Environment of Care plans, policies, and procedures that prioritize the safety and well-being of patients, visitors, and staff.

These initiatives help maintain a secure, compliant, and well-managed healthcare environment, ensuring that everyone within the facility receives the highest level of care and protection. Through close collaboration and continuous improvement, STANDARDS reinforces its commitment to safety, operational excellence, and quality healthcare services.

4

# PREVENTIVE MAINTENANCE

At STANDARDS, we recognize that hospital maintenance becomes increasingly complex when it relies solely on reactive solutions. Our Healthcare Facilities Management teams implement structured preventive maintenance programs to identify potential issues early, maintain maximum equipment performance, and extend the lifespan of critical assets.

This proactive approach delivers several key benefits:

- Reduced equipment downtime.
- Improved safety for patients and staff.
- Greater workforce efficiency.
- Extended equipment lifespan.
- Lower maintenance and replacement costs.

We also implement risk-based Alternative Equipment Maintenance (AEM) programs, enabling healthcare facilities to adjust inspection, maintenance, and testing frequencies according to documented risk assessments conducted by qualified professionals. This approach optimizes maintenance resources while supporting equipment reliability, regulatory compliance, and safe healthcare operations.



# PREVENTIVE MAINTENANCE





5

# MANAGING FIT-OUT PROJECTS

STANDARDS' Healthcare Facilities Management teams contribute throughout the construction and fit-out process, helping ensure that projects are delivered on schedule, within budget, and in accordance with operational and regulatory requirements. Although they may not directly lead every construction project, their close coordination and technical oversight support successful outcomes.

Our healthcare facilities professionals also develop and manage capital plans, aligning future investments with each facility's strategic and operational objectives. They oversee ongoing maintenance, infrastructure improvements, and asset lifecycle management to preserve performance, safety, and long-term value.

Through integrated planning and expert supervision, STANDARDS delivers seamless fit-out projects and supports the continued efficiency and success of healthcare facilities.



# MANAGING FIT-OUT PROJECTS








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PROJECTS AND FACILITY MANAGEMENT

# HARD FM
## SERVICES

# OUR HARD FM SERVICES

At STANDARDS, our Hard Facilities Management services cover the preventive, corrective, and emergency maintenance of critical building systems and infrastructure. By integrating skilled professionals, efficient processes, advanced systems, and smart technologies, we deliver tailored solutions that ensure business continuity, asset reliability, operational efficiency, and a safe environment.

**Our comprehensive building maintenance services include:**

- Electrical Power Distribution Systems
- Emergency Power and Uninterruptible Power Supply (UPS) Systems
- Indoor, Outdoor, and Emergency Lighting Systems
- Heating, Ventilation, Air Conditioning, and Refrigeration (HVAC&R) Systems
- Computer Room Air Conditioning (CRAC) Systems for Data Centres
- Smoke Management and Control Systems
- Building Management Systems (BMS)
- Audio-Visual and Public Address (PA) Systems
- Electronic Security Systems
- Conveying Systems

**Fire Protection and Life Safety Systems**

- Automatic Water Sprinkler Systems
- CO Fire Suppression Systems
- FM-200 Fire Suppression Systems
- Fire Detection and Alarm Systems

**Mechanical Systems Maintenance**

- Domestic Water Pumps
- Sewage Pumps
- Submersible Pumps
- Chilled Water Pumps




- Cooling Tower Pumps
- Firefighting Pumps

**Civil Maintenance and Repair Works**

- Carpentry Repairs
- Raised-Floor Repairs
- Suspended and False-Ceiling Repairs
- Drywall Partition Repairs
- Painting and Finishing Works
- Hardscape Repairs

# ELECTRICAL SYSTEMS

At STANDARDS, we recognize that reliable electrical systems are the backbone of every successful operation. Through continuous monitoring, daily operation, and scheduled preventive maintenance, our qualified teams help ensure the safety, reliability, and efficiency of critical electrical infrastructure.

Our approach focuses on minimizing the risk of failures and unexpected shutdowns, extending asset lifecycles, and maintaining uninterrupted business operations. We also ensure optimal lighting levels to provide employees, customers, and visitors with a safe and comfortable environment.

By applying energy-efficient operating practices, STANDARDS helps clients optimize power consumption, control operating costs, enhance system performance, and protect the long-term value of their assets.

Our highly qualified team delivers reliable daily operation and maintenance services across a wide range of building electrical systems. These include medium-voltage networks, power transformers, low-voltage distribution systems, and lighting systems. Through regular inspections, preventive maintenance, and continuous performance monitoring, we help maintain system safety, reliability, and energy efficiency. This minimizes operational risks and supports a secure, comfortable, and productive environment for all building occupants.





# ELECTRICAL SYSTEMS

# HVAC SYSTEMS

At STANDARDS, we recognize the essential role of heating, ventilation, and air-conditioning systems in maintaining indoor comfort and air quality. Through daily operation, continuous monitoring, and scheduled preventive maintenance, our qualified teams ensure that HVAC systems operate safely, reliably, and efficiently.

Our approach helps reduce the risk of system failures and unexpected shutdowns, minimize business disruption, and extend equipment lifecycles. We also apply energy-efficient operating practices to optimize power consumption, reduce operating costs, and enhance asset performance.

By maintaining temperature and ventilation levels within the required safety and comfort parameters, we create a healthy, comfortable, and productive environment for employees, customers, and visitors.

Our skilled team provides top-quality service, managing daily operation and maintenance of HVAC systems, including chillers and cooling equipment for public areas, offices, and Freon AC systems, ensuring optimal function and customer satisfaction.





# HVAC SYSTEMS

# FIRE FIGHTING SYSTEMS

At STANDARDS, we recognize the critical role of fire protection systems in safeguarding people, property, and business operations. Through daily monitoring, scheduled inspections, routine testing, and preventive maintenance, we ensure that every system remains reliable, fully operational, and ready to respond when needed.

Our highly qualified team manages a wide range of fire protection systems, including sprinkler systems, fire alarms, CO2 suppression systems, and FM-200 systems across both public and restricted areas. By maintaining each component in line with safety requirements and industry standards, we help minimize fire risks, prevent unexpected failures, and extend the lifespan of critical assets.

With safety at the heart of every operation, STANDARDS delivers dependable fire protection services that provide lasting confidence and peace of mind.



# FIRE FIGHTING SYSTEMS





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# COMMUNICATION & SECURITY SYSTEMS

# COMMUNICATION & SECURITY SYSTEMS

At STANDARDS, we deliver advanced converged network solutions for buildings and facilities, supported by robust IP infrastructure that integrates essential services, including voice, video, data, and low-current systems.

Our expertise also extends to advanced security and life-safety systems designed to protect people, assets, and business operations. Across our ICT and security solutions, we prioritize performance, reliability, system integrity, and scalability to meet evolving operational needs.

Our comprehensive approach includes:

- Project Management services
- Design Review & Technical support services
- Installation services
- Maintenance services



We offer a wide range of efficient and reliable ICT & security solutions compliant with international codes and standards, incorporating the latest technologies to meet your specific business needs. Our services include:

- Fire detection & alarm system
- CCTV video surveillance system
- Access control & Intrusion systems
- Queuing system o Structure cabling & voice, data networking
- Sound, public address, and Audio-visual systems
- Building management system (BMS)

With STANDARDS, you can expect a comprehensive solution that ensures excellence through seamless integration of all activities, enabling you to focus on the growth and success of your business with confidence.

# COMMUNICATION _
## & SECURITY SYSTEMS

At STANDARDS, we take pride in our successful completion of various projects, providing advanced communication and security systems for multiple Post Offices. Our accomplishments include:

**Accomplished Projects:**

- CCTV Systems for 1846 Post Offices
- Fire Alarm Systems for 1846 Post Offices
- Intrusion Systems for 1846 Post Offices
- Access Control Systems for 1846 Post Offices
- Time Attendance Systems for 1846 Post Offices
- Queuing Systems for 430 Post Offices
- Active Networking Components
- Audio Visual Systems
- ATM Units (1005 ATM)
- Handheld Units and Management Software for tracking delivery and shipping processes (500 Devices)
- Access control system including Turnstiles, Barrier Gates, and Handicap Gates for El-Zohor Club and Zamalek Club
- UPS Units 3-Phase (10KVA, 20KVA) for Post Offices (800 Units)
- UPS Units 1-Phase (6KVA) for Post Offices (1046 Units)
- UPS Units 1-Phase (3KVA) for Post Offices (2309 Units)





# COMMUNICATION & SECURITY SYSTEMS

**Current Projects (Preventive and Predictive Maintenance):**

- CCTV Systems for 655 Post Offices
- Fire Alarm Systems for 655 Post Offices
- Intrusion Systems for 655 Post Offices
- Access Control Systems for 655 Post Offices
- Queuing Systems for 655 Post Offices.
- UPS 3-Phase (10KVA, 15KVA, 20KVA) for 595 Post Offices

At STANDARDS, we are committed to providing top-notch communication and security systems and ensure the ongoing maintenance and reliability of these systems for our valued clients.

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